

Privacy Statement

1. Introduction

This Privacy Statement explains how Het Raadhuis collect and manage your personal data. It contains information on what data we collect, how we use it, why we need it and how it can benefit you.

2. Basic principles and our privacy commitment

At Het Raadhuis we are committed to protecting your right to privacy. We aim to protect any personal data we hold, to manage your personal data in a responsible way and to be transparent in our practices. Your trust is important to us.

3. What personal data do we collect?

Generally, we may collect the following types of personal data from you directly:

- Personal contact data, such as your name, email address, physical address and telephone numbers;
- Communications with us, which may include details of our conversations via telephone.
- Demographic information, such as your age and gender and lifestyle preferences.

4. Why do we collect and use your personal data?

We collect your personal data so we can provide you with the best online experience and to provide you with a high quality of customer service. In particular we may collect, hold, use and disclose your personal data for the following purposes:

- To process and answer your inquiries or to contact you in order to answer your questions and/or requests;
- To develop and improve our products, services, communication methods and the functionality of our websites;
- To fulfill other purposes disclosed at the time you provide your Personal Data.

We may also need your personal data to comply with legal obligations or in the context of a contractual relationship that we have with you.

5. Your rights

Where we process your personal data, you are entitled to a number of rights and can exercise these rights at any point. We have provided an overview of these rights below together with what this entails for you. You can exercise your rights via our E-mail adress info@het-raadhuis.nl Please note that for identification purposes, you should provide us with a copy of your valid ID card or any other valid identification document.

6. How we protect your personal data

We understand that the security of your personal data is important. We make our best efforts - and require the same from any service provider and/or third party processor processing Personal Data on our behalf and under our instructions - to protect your personal data from misuse, interference, loss, unauthorized access, modification or disclosure. However, no electronic transmission or storage of information is 100% secure. Therefore, despite the security measures that we have put in place to protect your Personal Data, we cannot guarantee that loss, misuse, or alteration of data will not occur.

7. Minors

Our websites are not directed at collecting Personal Data from minors (i.e. children under 18 years old). In order to protect minors, any visitor of our websites willing to participate to certain programs will have to communicate his/her year of birth in order to register for the program. Minors will not be allowed to register for the program. If we are notified or otherwise learn that a minor has submitted Personal Data to us through our websites, we will delete that minor's Personal Data.

8. Sharing of your personal data

When we share your personal data with other organizations, we make sure we only do so with organizations that safeguard and protect your personal data and comply with applicable privacy laws in the same or similar way that we do.

9. Link to other websites

Our websites may provide links to third party websites as a service to our visitors. This may include links from advertisers, sponsors and partners. This Privacy Statement does not apply to those websites. Please review the privacy statement and terms of use posted on each website you visit. We are not responsible for the content of these websites, any products or services that may be offered through these websites or any other use of these websites nor for any data processing and privacy practices associated with such websites.

10. Cookies and other technologies

We may also collect personal data about you through the use of cookies and other technologies. Cookies are files that web servers place on your device. The use of cookies on the website allows you to enjoy more seamless visits and measures your behaviour on the website more accurately. This may occur when you visit our sites or third-party sites, view our online promotions, or use our/third-party mobile applications and may include the following information:

- Web pages of ours that you view;
- Links that you click while interactive with our services.

13. How to contact us

If you have any questions, comments or complaints regarding this Privacy Statement or the processing of your personal data, please contact us via info@het-raadhuys.nl

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